

The issue optimiser suite

Issues captured. Root causes found. Loops closed.

Factorise gives manufacturers real-time insight into every issue on the shop floor, central action tracking and structured root cause analysis — turning recurring problems into visible, actionable improvement.

Challenges we help you overcome

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|  Issues in email, WhatsApp, and verbal handovers
No structure. No single source of truth. |  Recurring problems
Symptoms get fixed. Root causes do not. |  No visibility on what is open or overdue
Managers find out too late. |  Actions disappear in spreadsheets
No owner, no follow-up. |
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“If it’s not in a system, it doesn’t exist.”

What this suite helps you run

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|  1. Log issue
Capture issues with category, location, urgency and evidence. |  2. 4C Action plans
Concern, Cause, Countermeasure, Confirmation. |  3. Issues dashboard
Live view of open, in-progress and closed issues. |
|  4. Action planner
Assign, track and escalate actions. |  5. Sign offs
Verify completed actions and close the loop. |  6. Issue panels
Visual issue boards by area, category and priority. |

7 Modules in this suite

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| 1. Log Issue
Capture issues with category, location and urgency. | 5. Sign Offs
Verify completed actions and close the loop. |
| 2. 4C Action Plans
Root cause analysis using Concern, Cause, Countermeasure and Confirmation. | 6. Issue Panels
Visual issue boards by area, category and priority. |
| 3. Issues Dashboard
Live view of open, in-progress and closed issues. | 7. My Issue & My Action Dashboards
Personal views of issues and actions assigned to you. |
| 4. Action Planner
Assign, track and escalate actions with owners and due dates. | |

Impact you can expect

40%

Faster issue resolution

Issues resolved quicker with better visibility and action.

Zero

Issues outside the system

Everything logged, tracked and managed in one place.

60%

Less recurring issues

Root causes addressed. Problems stay solved.

Start with the issues your teams deal with every day.

Build visibility, ownership and continuous improvement from there.

Discover how advanced integration solutions can transform your production and manufacturing processes. **Contact us** today to find out more about how we can help you integrate your systems.